

partners in people

EMPLOY • PARTNER • DEVELOP • MANAGE

EMPLOY PARTMER DEVELOR WANTER

MINTRAC National Training Conference

'Diversifying the Workforce'

28 March 2012

Cameron Dart
Director and General Manager – Agribusiness

Mobile: 0419713688

Email: cdart@awx.com.au





Diversifying the workforce

What does that mean?

- Would suggest the workforce is already very Diverse.
- This will only continue further.
- Regional/ Rural/ Remote nature of the industry.
- What more can we do to capture the attention & provide a career?





The expectations of a diverse workforce

HOLD ON TO YOUR SEAT.....

- Recruitment
- Job Service providers (JHAs)
- Pre-employment
- Medicals
- Relocation
- Accommodation
- Community advocacy
 - Multicultural community
 - Town services (everything)
- Induction
- JHA & Work instruction sign-off
- Translation (verbal and written)

- Training requirements (Literacy issues)
 - Pretty non existent with English
- Performance Management
- Payroll (Bank accounts)
- Religious beliefs (Religious holidays)
 - i.e. Ramadan
- Work Cover Management





Refugee Program

AWX have over the last 12 to 18 months engaged over 300 refugees

Strengths

- Retention is happening.
- Willingness to re-locate.
- · Long term opportunity.
- Stable in the community.
- As community grows stability will increase.
- Towns willing to adapt i.e. supermarkets, schooling.
- Motivated to earn money.

Weaknesses

- Language barrier.
- Pre-existing un-known/ non-disclosed medical.
- Abuse or perceived from ex-employers
- Somebody needs to take ownership.
 - Supervision
- Loads of work 'off site'.
- Want for holidays over December.





Integration into the Work force and community

- Culture, Culture, Culture.......
 - What is yours like?
 - Is it conducive to welcoming others?
- Expectations.
 - In and out of workforce.
- Understanding & appreciation of nationalities.
 - Share some of their stories.
- Provide a pathway.
 - Language and skill.
- Prepare for their families and friends
 - Attraction of more people. Word of mouth.
 - Schooling.
- Communication with the community.
 - 'Refugee' word.
 - Sport.





AWX was awarded the 2010 Queensland Government Multicultural award for private enterprise. With The Honourable Annastacia Palaszczuk MP





AWX - Supplying short and long term employment solutions.



Services to the Agribusiness sector.

Contact us

 $(1300\ 299\ 299)$

www.awx.com.au

1300 AWX AWX

Working holiday makers

- General Labour
- Skilled labour
- Training for skill
- Refugee program
- Local program
 - Access program
 - Indigenous
 - Skilled trades people

AAOs

- International (457) recruitment (meat workers and trades)
 - Skilled meat workers
 - Trades (Fitters etc)
- Rural workforce (Feedlots and farming)

P. 07 3238 0800 E. awx@awx.com.au Gold Coast

Suite 2, Level 1 Tree Tops Square 2 Classic Way Burleigh QLD 4220

P. 07 5568 0899

Brisbane Head Office

90 Petrie Terrace

Brisbane QLD 4000

E. goldcoast@awx.com.au

Sunshine Coast

36 Maud Street
Maroochydore QLD 4558
P. 07 5430 8555
E. sunshinecoast@awx.com.au

Townsville

Unit 29, 547 – 593 Woolcock Street Mount Louisa QLD 4814 P. 07 4774 6099

E. townsville@awx.com.au

Mackay

Upper Level 97 Victoria Street Mackay QLD 4740

P. 07 4961 8999 F. 07 4951 4177

E. mackay@awx.com.au

Emerald

3/93 Clermont Street
Emerald QLD 4720
P. 07 4987 6666
F. 07 4987 7311
E. emerald@awx.com.au

Mt Isa

14 Miles Street
Mount Isa QLD 4825
P. 07 4743 0033
F. 07 4743 5720
E. mountisa@awx.com.au

Melbourne

Suit 18/ 199 Toorak Road South Yarra VIC 4869 P. 03 8844 4869 E. melbourne@awx.com.au

Sydney

22 Ross Street
North Parramatta NSW 2151
P. 02 8839 5000
F. 02 9683 7660

E. sydney@awx.com.au

Perth

Suite 20, 890 Canning Highway Applecross WA 6153 P. 08 9317 9900 F. 08 9364 7053 E. perth@awx.com.au